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## Hinduja Hospital receives NABH Accreditation

### Editor's Synopsis:

- National Accreditation Board for Hospitals & Healthcare Providers (NABH) is a constituent board of Quality Council of India, set up to establish and operate accreditation programme for Healthcare

- P.D. Hinduja Hospital is the second hospital in the city to receive the NABH accreditation

- Patients are the biggest beneficiaries with NABH raising quality of care and patient safety to International standards by regular evaluation

- Accreditation provides access to reliable and certified information on facilities, infrastructure and level of care

July 01, 2009: P.D. Hinduja Hospital and Medical Research Center, one of the oldest multi specialty tertiary care hospital in Mumbai received NABH accreditation (National Accreditation Board for Hospitals & Healthcare Providers) today. The Accreditation benefits all stakeholders especially patients. It ensures high quality of care and patient safety with patients receiving medical services from credential medical staff. Patient's rights are safeguarded by regular evaluation of patient satisfaction. The Accreditation will help Hinduja Hospital to benchmark with International quality providing world-class quality services to its patients.

"The process of accreditation though voluntary, is considered an important benchmark of quality and safety for insurers and patients for any healthcare organization Accreditation follows a rigorous process stretching over six months during which almost 513 measurable elements related to the care of patients, management of the hospital, training and education of staff and the continuum of care are tracked and optimized. It involves training, audits (both internal and external) and process optimization. The accreditation is valid for three years." said Mr. Pramod Lele, CEO, P.D Hinduja Hospital commenting on the efforts put in by the hospital to receive this significant accreditation. He further added, "We will now compete with global benchmarks. Accreditation to the hospital translates in continuous improvement and this will help us demonstrate our commitment to quality care."

International Society for Quality in Healthcare (ISQua) has accredited "Standard for Hospitals" developed by NABH which authenticates that NABH standards are in consonance with global benchmarks set by ISQua. NABH Accreditation lays approximately 500-plus objectives in patient interest which the hospital has to comply with. Hinduja Hospital is an extremely process-driven hospital where patient benefit is given utmost importance. With many firsts to its credit in terms of medical field, it is proactive in adapting latest technology making the hospital a very doctor and patient friendly hospital.

Following closely the IMC Ramakrishna Bajaj Award and the CAP (College of American Pathologists) accreditation for quality, Hinduja Hospital has achieved another milestone in its endeavour to provide "Quality Healthcare for All". About P D Hinduja Hospital: Hinduja Hospital is an ultramodern multi specialty tertiary care hospital with a Medical Research Centre. The hospital has an inpatient capacity of 351 beds inclusive of 53 critical care beds in different specialties. As a tertiary care hospital, the services offered are comprehensive covering investigation & diagnosis to therapy, surgery & post - operative care. The inpatient services are complemented with a day centre, out-patient facilities and an exclusive centre for health check for executives. With over 70 hospital based Consultants; which is a unique feature of the hospital, there is always an experienced specialist available to initiate treatment without delay. About NABH Accreditation: National Accreditation Board for Hospitals & Healthcare Providers (NABH) is a constituent board of Quality Council of India, set up to establish and operate accreditation programme for healthcare organizations. The board is structured to cater to much desired needs of the consumers and to set benchmarks for progress of health industry. The board while being supported by all stakeholders including industry, consumers, government, has full functional autonomy in its operation.