OUR PROFESSIONALLY TRAINED ALLIED HEALTH PROFESSIONALS ARE JUST WHAT YOUR ORGANIZATION NEEDS!
As I look back on more than 25 years association with P. D. Hinduja Hospital what is it that strikes one most regarding the medical scene. It is the breathtaking advances that have taken place, - new specialties, new molecular understanding of many diseases, the vital role of genetics in deciding our journey through life. All this will demand expert medicos in many new areas. But equally important will be to create a new batch of trusted paramedics who can carry out core day to day tasks armed with essential knowledge to ensure that our fundamentals remain strong.

It is thus a matter of pride that this joint endeavour of P. D. Hinduja Hospital and LIHS is aimed to prepare paramedic professionals with rich experience in the field of education and training with an institutional back up. Our course structure is well designed and aims at bringing out the best from the students. We have laid emphasis on each step from student selection to sound mentoring throughout the course duration.

I am confident this passing out batch will be well equipped with the necessary skills to contribute effectively to their chosen stream of specialization.

I invite you to visit our premises to meet our young professionals and employ them based on your needs.

We look forward to meeting you.

Regards,

Dr. F. D. Dastur
Availability of well trained paramedical staff has always been a challenge for the health care industry. To bridge this gap P. D. Hinduja National Hospital & Medical Research Centre and Lifesupporters Institute of Health Sciences have designed skill based 1 year full-time training programs in Advanced Medical Laboratory Technician Course, Basic Medical Laboratory Technician Course, Critical Care Technician Course, Central Sterile Supply Department Technician Course (CSSD), Dialysis Technician Course, Endoscopy Technician Course, Medical Records Technician Course, Neurology Technician Course, Patient Relations Associate Course, Operation Theatre & Anesthesia Technician Course and Radiology Technician Course.

Each program has been meticulously designed taking inputs from all the stakeholders with maximum emphasis on imparting skills needed for high quality patient care to achieve desired outcomes. The experienced medical and paramedical faculty form the healthcare industry has not only helped to design the course content but has also played a pivotal role in delivering the course content. The theory lectures have been delivered by industry experts from medical and paramedical sectors. The skill training was completed under supervision of senior technicians of the concerned departments. These students are sensitized to HMS and trained in soft-skills.

The students have been grilled through tests at the end of each module, semester examination and final examination with qualifying marks set to 50% in each of the examination held.

It gives me great pleasure to inform you that our eighth batch of students have their training program in August 2019 and are available for placement.

Regards,
Dr. Paresh Navalkar
P. D. Hinduja Hospital, part of the Hinduja Group, is an ultramodern tertiary care hospital with a Medical Research Centre. The world class infrastructure of the hospital has been created in association with Massachusetts General Hospital (MGH), Boston, to provide highest quality of patient care. P. D. Hinduja Hospital is the first multi disciplinary tertiary care hospital to receive ISO 9002 Certification from KEMA of Netherlands for Quality Management System. It is also the first hospital to be honored with the IMC Ramkrishna Bajaj National Quality Award for 2007. This NABH (National Accreditation for Hospitals & HealthCare providers) accredited hospital is the first in SAARC countries to have a College of American Pathologists (CAP) & NABL accredited laboratory. The hospital has to its credit, the ISO 27001 certification for IT Management Systems, HACCP certification which is the apex certification for food department.P. D. Hinduja Hospital has been awarded as the best multispecialty hospital in Mumbai five times by a leading weekly magazine and was awarded as the Best Multi Specialty Hospital in India - Metro at the 2011 India Healthcare Awards. The hospital was recently conferred, FIRST TB Champion Award by Global Health Strategies (GHS), an international consulting company that works with clients to ensure development and worldwide delivery of health products, technologies and information. The hospital is recognized in the international market too, it recently received “International Diamond Prize for Customer Satisfaction” by the European Society of Quality Research and “Excellence Award” for CSR project at the Asia Healthcare Management Awards, 2012. Recently the hospital was recognized by the Government of Maharashtra, as the “The Best ICT enabled Hospital” at the eMaharashtra awards, 2013. It received the “Excellence in hospital award” at the 2nd Mediscpe India National Awards, 2013

The hospital, right from it's inception, realized the importance of the three pillars of healthcare Academics, Research & Clinical Work. Besides it's achievements in clinical work the hospital can boast of a robust research programme with numerous international affiliations. It is also the largest private academic institution with Post Graduate courses running in 23 specialties. It has it's own nursing college and runs or supports several technical courses for other support staff.

This journey that began more than six decades ago with a dream and a vision, has touched the lives of millions through teamwork, integrity, knowledge enhancement and compassion with the support of the management, medical professionals and staff of the Hospital Parivar.

Every facility at the hospital has a 'human touch' which is sensitive to the process of 'Healing'.
LIHS (Life Supporters Institute of Health Science) is a recognized International training center of the American Heart Association (AHA) in India and conducts Life support courses like Basic Life Support (BLS), Advanced Cardiac Life Support (ACLS), Pediatric Advanced Life Support (PALS), Heartsaver AED First Aid (HSFA), Heartsaver AED (HSAED) and Basic Trauma Life Support (BTLS) and it also conducts training for Paramedics the “Post Graduate Diploma in Emergency Medical Service” in association with P. D. Hinduja National Hospital and Research Center Hospital. LIHS supports Mumbai University to conduct Primary Care Paramedic Course. The basic objectives of LIHS are to create awareness about Emergency Medical Service and to impart training in Emergency Medical Service to all sections of the society. This will include Advanced Cardiac Life Support (ACLS) training to medical and healthcare professionals, Basic Life Support (BLS) and First Aid (FA) training to non medical personnel, Corporate, Hospital Staff, Teachers, Students, Government Employees, NGO Volunteers and as many common people as possible. LIHS has trained more than 20000 people across various workshop since inception.
LIHS has a pool of 120 certified instructors of American Heart Association, and 18 instructors for the International Trauma Life Support Organization, who conduct these courses.
Introduction of Allied Health Sciences Courses

In the year 2011, P. D. Hinduja Hospital in association with LIHS introduced six courses with an aim to provide suitably trained paramedical staff to work in health care industry. With the rapid growth in health care industry, there is an increasing demand of trained paramedical staff to deliver quality health care.

Healthcare has emerged as one of the largest service in India in terms of revenue and employment and the sector is rapidly expanding. While there were dark clouds of recession looming over the economy, people didn’t think twice about spending on their health. Joining Healthcare provides you continuous Job Growth and way to Touch lives, making an impact not only on an individual but also on entire community, providing healthcare in a variety of forms and treating diseases and ailments of all sorts.

These courses have been carefully devised by senior faculty members and technicians taking into consideration holistic approach and requirements of the industry. Duration of each course is of one year.

**Course currently offered:** Currently training is conducted in the following specializations:

1. Advanced Medical Laboratory Technician Course
2. Basic Medical Laboratory Technician Course
3. Critical Care Technician Course
4. Central Sterile Supply Department Technician Course (CSSD)
5. Dialysis Technician Course
6. Endoscopy Technician Course
7. Medical Records Technician Course
8. Neurology Technician Course
9. Patient Relations Associate Course
10. Operation Theatre & Anesthesia Technician Course
11. Radiology Technician Course

**Course Design:** Course structure is semester based, duration of each semester being 3 months. During 1st semester, students of all faculties attend common lectures duration of which is around **70hrs**. Topics include

1. Human Anatomy and Physiology, covering all systems.
2. Hospital orientation topics covering Hospital functions, Information systems, Organogram, Infection control practices, Biomedical waste management, hospital safety, Medico legal aspects and Inventory control practices
3. Soft Skills training include sessions on communication skills, grooming etc.

After completion of the common curriculum, students appear for the examination on above topics and later join in their respective field of specialization wherein course specific training covering theory and practical is initiated.

Students have been given access to library facilities and reference books for each course have been made available.
Advanced Medical Laboratory Technician Course

**Course Objectives:** To prepare science graduates to be qualified in Medical lab technology (AMLT) to work in a Hospital setting.

**Course Structure:** AMLT Technician course comprises of around 300 hrs of theory lectures with posting in section of Biochemistry, Microbiology, Blood bank, RIA, Hematology and Histopathology. Students are also trained on various lab safety aspects and quality assurance programs. Hands on training to perform various tests is imparted under supervision of senior members.

Hinduja Hospital Lab is the first in SAARC countries to have College of American Pathologist accredited laboratory. This helps to train our students with internationally accepted protocols and best practices.

**Eligibility:** B.Sc Life Sciences / Microbiology / Biosciences

**Certification:** Candidate will be awarded. "Post Graduate Certificate in Advanced Medical Lab Technology"

**Course Coordinator:**

Dr. Tester Ashavad
Director Lab Research
Consultant Biochemist & Chief of Lab (Admin)
P.D. Hinduja National Hospital & Medical Research Center
Experience: 30+ years of experience in the field of Lab Medicine
Course Objectives: To create skilled Intensive care unit technicians who can ensure safe and effective use of technological systems e.g. blood analyzers, ventilators, defibrillators, Infusion Pumps, haemofiltration and other life support machinery used in the care of critically ill patients. They will be trained to work alongside doctors, nurses and other paramedical staff and handle stressful situations.

Course Structure: Critical Care Technician course comprises of around 175 hrs of theory lectures along with practical posting in Intensive care units. Ventilation techniques are taught in detail covering mechanical and non-mechanical ventilation. Students are taught to assist and prepare for various ICU procedures. They are posted in various sections including PFT, ECG, Dialysis, OT, Cath lab etc.

Eligibility: Bachelor of science (B.Sc)

Certification: Candidate will be awarded. “Post Graduate Certificate in Critical Care Technology”

Course Coordinator:

Dr. Ashit Hegde, Consultant Physician & Intensivist,
Section Coordinator Critical Care
P. D. Hinduja National Hospital & Medical Research Center
Experience: 28+ years experience in field of critical care
**Course Objectives:** To create skilled technical staff in the field of Central Sterile Supply Department (CSSD).

**Course Structure:**
CSSD Technician course comprises of around 135hrs of theory lectures with hands on training in various section of CSSD including washing, assembling, packing and sterilization. In addition students are taught various quality ontrol techniques and infection control practices. Students are also posted in Operation theater and engineering departments during their training period.

In each of the sections, students are mentored by senior technicians and are given training covering various aspects of handling the high end equipments.

Students have also been given an opportunity to visit CSSD department of other hospitals.

**Eligibility:** Bachelor of Science (B.Sc)

**Certification:** Candidate will be awarded “Post Graduate Certificate in CSSD”

**Course Coordinator:**
Mrs. Netra Vaidya, Sr. Manager CSSD, 
P. D. Hinduja National Hospital & Medical Research Center 
Experience: 25 years in the field of CSSD.
Course Objectives:
- To improve patient's quality of life by delivering efficient dialysis treatment
- To identify the treatment options of End stage Renal Disease
- To demonstrate and apply principles of dialysis therapy to patients undergoing chronic Haemodialysis treatment
- To apply principles of safe practice in dialysis therapy, identifying the importance of control & prevention of infection
- To demonstrate skills in maintenance of dialysis equipment

Course Structure: Dialysis Technician course comprises of around 115 hrs of theory lectures covering topics like kidney functions, concept of Hemodialysis, peritoneal dialysis, pediatric dialysis, hemoperfusion, hemofiltration, plasmapheresis, CRRT, SLED and Renal transplants.

Students are also trained on various infection control practices, equipment maintenance, nutrition management and psychological, legal & quality aspects of dialysis. Hands on training to perform dialysis is imparted under supervision of senior staff.

Eligibility: B.Sc. Chemistry /Zoology/ Botany or 12th science with 2 years of experience in the Dialysis Unit

Certification: Candidate will be awarded “Certificate / Post Graduate Certificate in Dialysis Technology”.

Course Coordinator:
Dr. Alan Almeida, Consultant Nephrologist & Transplant Physician, HOD Nephrology
P. D. Hinduja National Hospital & Medical Research Center
Experience: 30+ years of experience in the field of Nephrology
Course Objectives: Medical Record Technicians organize and manage health information data by ensuring its quality, accuracy, accessibility, and security. The main objective of this program is to provide trained Medical Records personnel for working in hospital settings.

Course Structure: MRD Technician course comprises of around 115 hrs of theory lectures covering topics like Role of Medical record documents, various processes of Medical records including assembling, deficiency checking, coding, indexing, filling, retrieving and preserving. Students are given a detailed module on legal aspects, electronic medical records, quality assurance program and preparation of statistics.

During training, students are posted in out patient areas, in-patient areas, billing section, emergency department, report delivery counters and medical transcription section. Students are given an opportunity to handle patient’s queries under guidance of a senior department staff.

Students are also introduced to concept of medical audits and they are encouraged for project work.

Eligibility: Graduate in any discipline with Computer knowledge

Certification: Candidate will be awarded “Post Graduate Certificate in Medical Records Technician Course”

Course Coordinator:

Mr. Jebraj Chelladurai,
Manager, Medical Record Department (MRD),
P. D. Hinduja National Hospital & Medical Research Center
Experience: 23+ years of experience in the field of MRD
Course Objectives: To train and develop an individual to independently handle the latest technology and high end Biomedical equipment’s in Operation Theatre and to assist with properly administering anesthesia to a patient before, during and after a medical/ surgical procedure.

Course Structure: OT Technician course comprises of around 150 hrs of theory lectures with practical training in all biomedical equipments in Operation theater comprising of but not limited to Operating microscope, OT pendants, Cautery machines, anesthesia machine, C-arm, Arthroscopes and Laparoscopic equipments. Students are posted in various OTs, including Ophthalmic, General surgery, ENT, Orthopedic, Cardiac and Neurosurgery OT, during which they get an opportunity to interact with nurses, anesthetist and doctors and learn practical aspects of smooth operational theater functioning. In addition students are taught various quality control techniques and infection control practices. Each student is mentored by a biomedical engineer who trains them on equipment maintenance and basic trouble shooting. Students are also posted in CSSD and engineering departments during their training period so as to understand the interdepartmental process flow and also technical aspects.

Eligibility: Bachelor of Science (B.Sc)

Certification: Candidate will be awarded. “Post Graduate Certificate in Operation Theatre and Anesthesia Technology”

Course Coordinator:

Mr. Vijay Mulik, Sr. Manager Biomedical Department  
P. D. Hinduja National Hospital & Medical Research Center  
Experience: 22+ years in Biomedical Department.
Patient Relations Associate Course

Course Objectives
1. Taking care of front desk, registration services, ward processes and coordination with healthcare team
2. Assist and support patients as per their needs; soft skills training
3. Understand process flows and quality parameters of various patient service departments
4. Performing administrative tasks such as records maintenance, preparation of reports and presentations
5. Learning administrative and basic management concepts.

Course Structure: Patient Relations Associate course comprises of around 125hrs of theory lectures with practical training in various areas of Hospital. In theory they learn medical terminologies, human anatomy and physiology and basic hospital processes of various departments. For their practical learning, they are posted in various hospital departments including OPD, OPD diagnostics, In Patient department including wards and ICU, OT, Diagnostics areas like Lab and Imaging, Billing sections, TPA section, MRD, etc. These students accompany customer care executives during their daily rounds and learn to handle various types of patient queries. Students are also posted in support department like Housekeeping, Laundry and Food services to understand the operations of these departments. In addition lot of emphasis is given on refining grooming and communication skills of the candidate. At the end of the course student is trained to carry out billing, handle patient query, do patient scheduling and manage patient flow in various departments, prepare monthly reports and do basic data analysis.

Eligibility: Graduate in any stream/ Science preferred, with computer knowledge

Certification : Candidate will be awarded “Post graduate Certificate in Patient Relations Management”

Duration : One year

Course Coordinator
Mrs. Bhavisha Kharnare
Sr. Manager Special Projects and Academics
P.D.Hinduja Hospital and Medical Research Center
Experience: 15+ years in Hospital Administration
Course Objectives
- To train students and thus provide skilled technologists to the medical community
- To educate students about the basic anatomy of the body
- To train the students in conventional radiography as well as in modern imaging techniques
- To edify students in the technical aspects of imaging procedures

Course Structure: Radiology Technician course comprises of around 185 hrs of theory lectures with practical training on modalities including X-Ray, USG, Mammography, BMD, Color Doppler, CT scan and MRI scan. In each of the sections, students are mentored by senior technicians and are given training covering various aspects of handling the equipment. Students are also trained on various radiation safety aspects and quality assurance processes. During training, biomedical engineers guide students on equipment maintenance and basic trouble shooting.

Imaging section at Hinduja Hospital has some of the latest technological advances including PACS and Digital X-ray system which exposes students to latest in the industry.

Eligibility: H.S.C. / Graduate (Science would be preferred)

Certification: Candidate will be awarded “Certificate / Post Graduate Certificate in Radiology Technology”.

Course Coordinator:
Dr. Jagdish Modhe,
Consultant - Department of Imaging, HOD Imaging
P. D. Hinduja National Hospital & Medical Research Center
Experience: 25+ years of experience in the field of imaging
OUR STALWART

for a BETTER tomorrow

For Course related Information/Placements/Internship Tie ups
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Dialysis Technician Course

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